
Accommodation Policies - INTO Oregon State University

1. Accommodations

- a. On application, students may indicate their preferred on-campus accommodations. Payment of the housing deposit confirms that space will be held for you in on campus accommodations.
 - i. The application allows students to indicate their preferred accommodation type. Oregon State University (OSU) agrees to make every reasonable effort to place the student into their preferred accommodation type as requested. If unable to do so, OSU reserves the right to provide an alternative type of accommodation, which will be charged at the published rate.
- b. Students living in University accommodations are required to abide by the Terms and Conditions of the Room and Dining Contract, as well as the Student Policy and Information Guide. In the case of a conflict, these Terms and Conditions will control.
- c. Due to the decrease in on-campus occupancy during the OSU Summer Term (June-September), INTO Oregon State University (INTO OSU) may determine that some students need to move rooms in June or in September. Students will be charged the published rate for the new room type. Move notifications will be sent during the Spring Term.
- d. Undergraduate Pathway (PW), International Year One (IYO) or Undergraduate Transfer Program (UTP) students and Intensive English (IE) or Academic English (AE) students with an Undergraduate PW, IYO or UTP in their Study Plan who enroll at INTO OSU within one year of high school graduation are required to live in University housing for the first three (3) terms of enrollment in an INTO Oregon State University program
- e. Undergraduate degree seeking students who enroll at the university within one year of high school graduation are required to live in OSU housing for their first academic year after high school graduation. More information can be found at studentlife.oregonstate.edu/first-year-experience-live-policy.

- f. Exceptions to these Live-On Requirements are only considered under the circumstances outlined in the OSU First Year Experience (FYE) Live-On Policy: studentlife.oregonstate.edu/first-year-experience-live-policy.
 - i. A student seeking a waiver of the live-on requirement must submit a written request to the INTO OSU Housing Office at least four (4) weeks prior to the published start date. Waiver requests received after the 4-week deadline, or after students have moved into housing, will not be considered.
- g. For all other students who are not required to live on campus but choose to do so, all room types require an academic-year contract, unless the total study plan duration is less than the academic year.

8.1 Accommodation Changes or Cancellation

- a. If a student has specified intent to stay in University housing, the student must pay a housing deposit in the confirmation process and the student will be responsible for housing charges for the entire term specified in his/her application form. A student who cancels accommodation after payment of the INTO Oregon State University housing deposit will be subject to the following cancellation policies:
 - i. For students who do not fall under a Live-On Requirement and cancel their on-campus housing in writing more than four (4) weeks prior to the published start date of their Program or Study Plan, the cancellation fee will be the housing deposit.
 - ii. For students who do not fall under a Live-On Requirement and cancel their on-campus housing in writing less than four (4) weeks prior to the published start date of their Program or Study Plan, or after moving into housing, the cancellation fee will be the greater of the housing deposit or the established daily cancellation rate for the remainder of the housing contract.
 - iii. Students who fall under a Live-On Requirement and cancel their housing prior to fulfillment of the requirement will not receive any housing refund.
 - iv. Students who are dismissed or suspended from the University, their Program, INTO OSU, or University housing, will be charged cancellation fees as outlined in these terms and conditions.

- v. Students who fail to arrive without notifying INTO Oregon State University will not receive any housing refund.
 - vi. In all cancellation scenarios, any meal plan charges exceeding the allotted amount assessed by University Housing and Dining will be charged to the student, in addition to any applicable cancellation fees.
- b. Housing cancellation fees may be waived based on a student's petition for the following reasons:
 - i. The student resident completes their entire Study Plan.
 - ii. The student resident suffers significant and/or unforeseeable financial hardships outside the Resident's reasonable control.
 - iii. The student resident has an unforeseen and documented medical reason which requires the Resident to live off campus.
 - iv. The student resident is unable to meet visa entry requirements, subject to the receipt of an official visa rejection letter.
- c. If a waiver or cancellation has been requested and approved, charges will not be finalized until the student resident completes all Housing Move-out procedures and returns their room key. Additional charges may be incurred by the student if the facility has not been properly cleaned or there is lost/damaged property.