

INTO STUDENT CHARTER

Before you arrive in the UK you will receive comprehensive guidance to prepare you for your learning journey, including clear and accessible information relating to your studies.

From your arrival you will receive dedicated essential support throughout your time with us.

An experienced team will provide a welcoming and supportive environment in which you can thrive.

During your first week you will receive a comprehensive induction and orientation programme to help you make the most of your time studying with us.

You will have regular meetings with a dedicated personal tutor who will assist you in developing a personalised study plan.

You will study academic programmes designed and delivered within British quality assurance systems and recognised worldwide.

You will have access to high quality learning resources and facilities.

You will receive timely and constructive feedback on your work to help you make good progress in your studies.

A dedicated person in-Centre will assist you with your progression to the most appropriate higher education programme to meet your needs.

A programme of extracurricular activities will enhance your experience of life overseas and broaden your career opportunities, while helping you to make friends and immerse yourself in British culture.

We will listen to you and respond to your concerns, appeals and complaints regarding your course in a timely, fair and transparent way.

We will use your feedback to enhance the quality of the overall experience we offer to all INTO students.